Suzanne Marquart

IT Leader

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Certifications

PROJECT MANAGEMENT
PMi - PMP
Jan 2013 – Jan 2022

BUSINESS ANALYSIS
PMi - PBA
Since 28 Jul 2016

AGILE ANALYSIS
iiba – AAC
Since 11 March 2019

SIX SIGMA BLACK BELT
CSSBB, Since Jan 2013

Education

BS BUSINESS MGMT
David N. Myers College

PROFILE

Experienced **IT Leader** with a robust technical background in ERP applications, project/program management, and strategic planning. Proven ability to lead the execution of implementation initiatives and drive continuous improvement. Adept at collaborating with cross-functional teams to align applications with business needs, ensuring a stable

and responsive portfolio. Skilled in managing employees and vendor relationships to promote technology agility with modern approaches. Excels in driving digital transformation initiatives, optimizing application value, and ensuring the security and compliance of the application landscape.

PROFESSIONAL EXPERIENCE

DIRECTOR, IT APPLICATIONS PROJECT MANAGEMENT
Brookfield Properties, Cleveland, OH/Apr 2023 – Feb 2025
- Managed techncial teams as we converted MRI GL, AP and Commercial Management to Yardi through 2 separate implementations.
- Developed the project plan to move final ledgers from MRI to Yardi.
- Managed IT business analysts supporting various **real estate applications**, such as: PMWeb, Anaplan, VTS, Monday.com, MRI PMX, Yardi GL & AP, FIS Integrity, Argus, and more.
- Led an initiative to understand the usage and overall cost of OneStream across all sectors of Brookfield Properties.

DIRECTOR, IT FINANCIAL PRODUCT MANAGEMENT
Brookfield Properties, Cleveland, OH/Jan 2022 – Apr 2023
- Oversaw the support and management of financial applications, including MRI PMX, OneStream, FIS Integrity, and MuleSoft.
- Managed **SASS** contracts/budgets, application roadmaps, and application vendors.
- Managed IT Staff, including teams that supported integrations, consolidated **financial reporting**, business analysis and technical support for GL, AP, Treasury, and Commerical Management.

SPECIALIST, PORTFOLIO PROJECT MANAGEMENT
Brookfield Properties, Cleveland, OH/Jul 2020 – Dec 2021 (promoted to director)
- Project Manager MRI Implementation (major **ERP Implementation**)
- Project Manager FIS Integrity Implementation (Phase II of the implementation)

SR. PROJECT MANAGER, ERP DATA CONVERSION
Beacon Hill Staffing/Independence, OH/Jul 2019 – Jun 2020
- Assignment: Cleveland Clinic Administrative Campus in Beachwood, OH.
  - Managed projects within a program to implement **Oracle Cloud** for all Cleveland Clinic North American locations.
  - Sr. Project Manager of **ERP Data Conversion**, managing of budget of $5.3M to convert legacy data to Oracle Cloud for the following modules: Finance, Supply Chain, and Grants.

SR. MANAGER, PROJECT SERVICES
The Provato Group/Brecksville, OH/Oct 2015 – Mar 2019
- Managed a program of client projects, as the team continually worked on simultaneous projects to consistently provide reliable solutions.
- Sucessfully managed a multi-year project to architect, design, develop, and implement a custom wedding invitation retail website.
- Provided performance reviews, and MBOs. Made **hiring decisions**.

Professional Skills

I.T. Leadership

Vendor Management

Project Management

Lean Process Improvement

Employee Interview & Review

Business Analysis

Achievements

Directing cross-functional teams

Coaching /Development of Subordinates

Customer Focus

Building Relationships

Communicating at all levels of an organization

Implementing SDLC Processes

Improving Business Processes

Managing Large-Scale Business and IT Projects

Leading large meetings to obtain intended results

Driving for project success by maintaining independent motivation

EXPERIENCE *(CONTINUED)*

- Successfully managed a multi-year project to architect, design, develop, and implement a largescale Background Investigation Services **ERP Solution**. Directed the tasks of up to 40 team members, including Provato and employees of the client through every phase of the project. The outcome was to have developed a system that was built around new and improved, lean and streamlined processes.
- Successfully managed an ERP Business System software search project for an industrial manufacturing organization.
- Main contact to clients for billing, project status, project intake.

ERP PROJECT MANAGER
Vitamix /Olmsted Falls / Jan 2013 – Oct 2015

- Served as a member of the **IT Leadership** team; to improve the overall quality of the IT department.
- Member of PMO task force, assigned with developing **PMO processes** including governance, project initiation, demand management, and capacity management.
- Persuasively communicated project options to the IT Steering Committee, which included up to eight (8) members of the company's ELT and SLT.
- Managed a cloud-based mobile point of sale software selection project that included a team of 25 employees.
- Managed a program of 25 concurrent projects for the legacy ERP (Microsoft AX9).
- Participated in interviewing and hiring new employees within the IT department.
- Successfully partnered with the Operations team to redesign operational processes. Then, led the design and development of system solutions that were needed to support the new processes. Significant outcomes were realized in shipping, inventory, and receiving.
- Oracle EBS Implementation Project, served as Lead BA for the PTM vertical. For this project inventory and shipping was included in PTM processes.
- Managed ERP Platform staff of up to 16, including developers, business analysts & project managers.

PROJECT MANAGER
Provato/Brecksville, OH/ Jul 2010 – Dec 2012

- Managed various projects for the Clients of Provato, including a project with an overseas project team for Cleveland Clinic Abu Dhabi, and The Pharmacy Counter of Toledo to develop and implement their company websites.
- Worked on-site at Cliffs Natural Resources in Cleveland, OH on a project to configure Kronos Workforce Central TimeKeeper application.
- Managed a project to drive system integration between the DMS software designed, developed and supported by HDDS in **.Net**, and the LOS (Loan Origination System) of Harley-Davidson Financial Services through a collaborative effort by a cross-functional team, located at various locations nationally.

PROJECT MANAGER
MK2 Technologies/Cleveland, OH / Jan 2009 – Apr 2010

- Managed projects through the life cycle to implement websites, for example SummaCare.com.
- Managed an ecommerce project to build a website that interfaced with orders in **SAP**.